a Virtual Webinar Entitled “Dispute Resolution Through Arbitration at the Amman Stock Exchange

July 01, 2025

On Monday, June 23, 2025, the Amman Stock Exchange (ASE) organized a virtual awareness webinar under the title “**Dispute resolution through arbitration at the Amman Stock Exchange “via** the Microsoft Teams application. Organizing such webinar comes within the framework of the Amman Stock Exchange’s policy, its social responsibility, and its keenness to enhance investment awareness activities and spread financial knowledge in line with the strategic plan adopted by the ASE in the field of spreading the culture of investment and increasing awareness among citizens and those dealing in securities.

The webinar was opened with a speech by Mazen Wathaifi, CEO of the ASE, who emphasized the importance of educational events organized as part of a series of specialized webinars aimed at enhancing awareness and developing market-related knowledge and skills among various segments of society on all issues related to investment in the capital market.

Wathaifi pointed out the importance of highlighting alternative dispute resolution mechanisms at the ASE, including arbitration as an effective, fair, and rapid means of resolving disputes between parties involved in the ASE by professional experts. He emphasized that enhancing confidence in the investment environment requires advanced legal tools that guarantee investor rights and contribute to market stability.

The webinar was presented by Abla Al-Najdawi, Assistant CEO for Business Support at the ASE. She outlined several key topics of interest to participants, highlighting the legal and procedural framework of the ASE's arbitration system and its vital role as an effective tool in settling disputes arising from transactions in the stock market. Al-Najdawi emphasized that this system contributes to enshrining the principles of justice and transparency, enhancing the protection of the rights of participants, and fostering a stable and secure investment environment.

The presentation also focused on the practical aspects of implementing the arbitration system, addressing a number of substantive topics, most notably: defining securities disputes, arbitration as an alternative means of dispute resolution, and the scope of application of arbitration instructions at the ASE. Najdawi also reviewed the mechanism for submitting and responding to an arbitration request, the formation of the arbitration panel, its working mechanisms, in addition to the procedures for conducting the arbitration process, issuing rulings, and determining the arbitration panel's fees.

The Webinar was attended by 97 participants from financial brokerage firms and their legal advisors, the Bar Association, the Judicial Institute, and a number of those interested in investing in the financial market. At the end of the webinar, participants' questions and inquiries were answered regarding the legal and procedural framework of the arbitration system adopted by the ASE.